Head of Quality Management

ID Quantique is looking for a Head of Quality Management to lead the Quality department based in Geneva. IDQ is the world leader in quantum-safe crypto solutions (QKD), designed to protect data for the long-term future. We also commercialize Quantum Random Number Generators (QRNG), which are a new reference in the security, simulation and gaming industries, and finally we provide internationally-recognized photon counters and time controllers.

ID Quantique is a rapidly growing company, and candidates will need to bring a variety of skills and knowledge to be successfully selected. The position requires experience in both manufacturing and engineering domains (Electronics, Optics, Software), and will require personal involvement with the teams to improve quality at all levels in the company.

This position reports directly to the COO.

Key Functions and Responsibilities:

- ✓ Define the company vision for Quality Management, and ensure its execution through a well-thought strategy.
- ✓ Lead and maintain the deployment of the Quality Management System (QMS) and maintain compliance with ISO: 9001:2015 standard.
- ✓ Act as lead auditor for internal quality audits including audit planning, execution, reporting.
- ✓ Drive continuous improvement of the QMS based on targeted improvement areas identified during customer and internal audits.
- ✓ Lead Process Improvement inside Engineering, in particular around our Agility framework, and act as an Agile coach to increase efficiency, output and happiness of the technical teams.
- ✓ Act as a Quality Officer inside some of our international R&D projects.
- ✓ Initiate and manage quality issue resolution for complaints and nonconformances: root cause analysis and CAPA implementation as required.
- ✓ Implement and maintain quality metrics for business strategy.
- ✓ Lead trainings on QMS and provides quality mentoring to all departments.
- ✓ Assist procurement in audits and inspections of subcontractors and suppliers to determine compliance with appropriate standards and regulations.

Education and Experience:

- ✓ Master's degree in scientific or engineering disciplines strongly preferred.
- ✓ +5-8 years of proven experience with ISO 9001 compliant QMS, especially in a manufacturing and/or design engineering environment.
- ✓ +5-8 years of proven experience with Agile frameworks, and concrete understanding of their implementations. Other engineering experiences (e.g. CMMi) a plus.
- ✓ Demonstrated capability in coaching individuals and teams.
- ✓ Positive and facilitator mindset is key, with strong desire to have an impact in the company.
- ✓ Experience in Product Quality Assurance for Space and Avionics Projects would be a plus.
- ✓ Self-driven, action and results oriented, hands-on, open-minded.
- ✓ English must have with above average writing skills.
- ✓ Certified auditor is a plus.

We offer:

- ✓ An attractive Employee Stock Ownership Plan (ESOP)
- ✓ A passionate role in a fast growing solid and ambitious organization, one of the most promising company in its area.
- ✓ The opportunity to be part of the quantum revolution which is changing the way we exchange data and communicate.
- ✓ A competitive remuneration package with long-term perspective to evolve inside the company.
- ✓ A Flexible working model to ensure a balance of family and working life *(but this is not a remote-type job)*.
- ✓ Optimal support on your career path through regular training opportunities.
- ✓ A company culture that encourages performance and cooperation.

At IDQ, Diversity & Inclusion is at the heart of our organisation, it's an integral part of our history, culture and identity. We recognise that embracing diversity unlocks innovation and creativity and fosters collaboration. As a result, our teams are stronger to drive the company's future.

Should you be interested by this opportunity, and you are located in Geneva in Switzerland or nearby, with a valid Swiss work permit, please apply through the LinkedIn portal.

ID Quantum is an equal opportunity employer and considers qualified applicants for employment without regard to race, colour, creed, religion, national origin, sex, sexual orientation, gender identity, age, disability, veteran status or any other status protected by law.

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